

## **NAAC Live 2021**

### **General Information**

**Q: What is the NAAC Live 2021 Event?**

A: NAAC Live 2021 is a virtual event where NAAC instructors will present all four NAAC courses live on different dates in March. See brochure for dates and details.

**Q: Can I register for more than one NAAC Live 2021 Course?**

A: Absolutely! This is your chance to get *all four* NAAC Certifications if you want. The four Courses are held on different dates.

**Q: What if I can't attend the NAAC Live 2021 Course on the dates it is being held? Will NAAC Live be on demand?**

A: If you can't make the NAAC live dates, all NAAC Certification Courses are available to take anytime online at your own pace at [www.ambulancecompliance.com](http://www.ambulancecompliance.com). NAAC will also be hosting future live events – both in-person and virtually. So, stay tuned and sign up for NAAC's email list.

### **Continuing Education**

**Q: Do I get NAAC Continuing Education Credits for my current Certifications by taking a new NAAC Certification Course?**

A: New certification courses do not count as continuing education for other certifications. But you can get **all** of your Continuing Education Credits by attending any XI and abc360 event. The XI Conference fulfills all annual continuing education requirements for CAPO and CACO. The abc360 Conference fulfills all annual continuing education requirements for CAPO, CACO and CAC.

## **XI and abc360 Spring 2021 Virtual**

### **General Information**

**Q: What is the abc360 Spring 2021 Event?**

A: It is a virtual event broadcast on April 27-29. This virtual event is being held in lieu of the two abc360 in-person events normally held in March and April.

**Q: Is the Spring 2021 Virtual XI and abc360 content the same as Fall 2020 XI and abc360 Virtual content?**

A: No, unlike previous conference seasons where the same sessions are updated, the Spring sessions are **all new**. So, if you attended Fall 2020, you can attend Spring 2021 to get fresh sessions and updates.

**Q: What time will the Virtual 2021 Conferences be held?**

A: Both XI and abc360 will be held on *Eastern* and *Mountain* time on the same days to accommodate attendees across the whole country.

**Q: Can you choose the time you want to attend, or do you have to pick one or the other?**

A: Attendees can attend any session at any time. Registrants will receive agendas with different links for sessions in each of the two time zones.

### **Potential for In Person Conference in June 2021**

**Q: Will abc360 and XI be held in person in June 2021?**

A: We are hopeful that we will still be able to conduct one live in-person event at the Clearwater Beach Hilton from June 6-10<sup>th</sup> as we have in the past, but we have not yet decided if that event will take place. That depends on the state of the pandemic and recommendations from public health officials as we get a bit closer to June. We anticipate a decision well ***before the XI abc360 Spring Virtual early bird deadline on April 1, 2021.***

**Q: If you decide to host an in-person event in Clearwater Beach, and I've already registered for Spring Virtual, can I transfer my registration to in-person in Clearwater?**

A: Yes, but attendees will be required to pay the difference between the registration fees of the virtual event and the in-person conference, and the amount depends on the events for which you have registered. You must contact us at <https://www.abc360conference.com/contact> or 1-844-753-2290 if you wish to transfer your registration.

**Q: If you decide to host an in-person event in Clearwater Beach, what will the XI and abc360 content be?**

A: We anticipate that any in-person event would contain the "best of" content selected from our Fall 2020 and Spring 2021 Virtual events. Of course, the Medicare, Compliance and Privacy Updates would have all the latest information.